

SUBSTABELECIMENTO

Pelo presente instrumento particular de mandato, **RAFAELA PRESSES DE CARVALHO BERTOLACINI**, brasileira, casada, advogada, inscrita na OAB/SP sob o nº 331.945 e no CPF/MF sob o nº 072.127.286-08, com endereço comercial na Capital do Estado de São Paulo, na Avenida das Nações Unidas, nº 14.171, Torre A, 18º andar, Vila Gertrudes, CEP 04794-000, na condição de empregada de sociedade integrante do Conglomerado Financeiro Votorantim, substabelece, com reserva, os poderes conferidos pelo **BANCO VOTORANTIM S.A.**, com sede na Capital do Estado de São Paulo, na Avenida das Nações Unidas, nº 14.171, Torre A, 18º andar, Vila Gertrudes, CEP 04794-000, inscrito no CNPJ/MF sob nº 59.588.111/0001-03 (por si e na qualidade de sucessor por incorporação de parcela cindida da BV FINANCEIRA S.A. – CRÉDITO, FINANCIAMENTO E INVESTIMENTO - CNPJ/MF sob nº 01.149.953/0001-89); **BANCO BV S.A.** (atual denominação da BV LEASING – ARRENDAMENTO MERCANTIL S.A.), instituição financeira com sede na Capital do Estado de São Paulo, na Avenida das Nações Unidas, nº 14.171, Torre A, 12º andar, parte, Vila Gertrudes, CEP 04794-000, inscrito no CNPJ/MF sob nº 01.858.774/0001-10; e **ACESSO SOLUÇÕES DE PAGAMENTO S.A. – INSTITUIÇÃO DE PAGAMENTO**, com sede na Capital do Estado de São Paulo, na Rua Bacaetava, nº 401, 2º andar, Vila Gertrudes, CEP 04705-010, inscrita no CNPJ/MF sob o nº 13.140.088/0001-99 (“Outorgante”), nos termos da Procuração por Instrumento Público lavrada no 2º Tabelião de Notas da Comarca de São Paulo/SP, em 12 de agosto de 2025, no Livro nº 4123, páginas 375/382, aos advogados: **JOSÉ GUILHERME CARNEIRO QUEIROZ**, brasileiro, casado, inscrito na OAB/SP sob nº 163.613, portador da Cédula de Identidade RG nº 13.129.837-9 e inscrito no CPF/MF sob nº 272.010.118-47; **MILTON FLÁVIO DE A. C. LAUTENSCHLÄGER**, brasileiro, casado, inscrito na OAB/SP sob nº 162.676, portador da Cédula de Identidade RG nº 22.460.008-4 e inscrito no CPF/MF sob nº 191.491.638-76; **MARÍCIA LONGO BRUNER**, brasileira, casada, inscrita na OAB/SP sob nº 231.113, portadora da Cédula de Identidade RG nº 10.289.025 e inscrita no CPF/MF sob nº 040.564.436-10; e **MONIQUE CARVALHO SOUZA**, brasileira, solteira, inscrita na OAB/SP sob nº 308.886, portadora da Cédula de Identidade RG nº 15.247.216 MG e inscrita no CPF/MF sob nº 084.786.346-81, todos integrantes do escritório **QUEIROZ E LAUTENSCHLÄGER ADVOGADOS**, inscrito na OAB/SP sob nº 5239 e no CNPJ/MF sob nº 03.916.992/0001-90, com sede na Capital do Estado de São Paulo, na Rua Pamplona, nº 145, 2º andar, Jardim Paulista, CEP 01405-900, aos quais confere poderes específicos para, **agindo em conjunto de quaisquer 02 (dois) deles ou isoladamente, independentemente da ordem de nomeação**, representá-los perante qualquer PROCON - Fundação de Proteção e Defesa do Consumidor, Associações de Defesa do Consumidor, Ministérios Públicos e Órgãos Governamentais, dando tudo por bom, firme e valioso para o fiel cumprimento deste mandato, sendo permitido, ainda, substabelecer este a outrem, com reserva de iguais poderes. Fica, neste ato, revogado o substabelecimento outorgado pelo Banco Votorantim S.A., Banco BV S.A. e Acesso Soluções de Pagamento S.A. – Instituição de Pagamento em 11 de setembro de 2024. **O presente instrumento é outorgado pelo prazo de 01 (um) ano (deixando de sê-lo em relação a qualquer dos Outorgados caso deixem de integrar o escritório QUEIROZ E LAUTENSCHLÄGER ADVOGADOS), sendo que, após juntado a um processo específico, terá validade até o seu encerramento ou revogação, a qualquer tempo, a critério da Outorgante.**

São Paulo (SP), 20 de agosto de 2025.

DocuSigned by:

Rafaela Presses de Carvalho Bertolacini

D5A462C240954BA...

RAFAELA PRESSES DE CARVALHO BERTOLACINI

“O PRESENTE SUBSTABELECIMENTO É ASSINADO ELETRONICAMENTE, NOS TERMOS DO §2º DO ARTIGO 10 DA MEDIDA PROVISÓRIA Nº 2.200-2, DE 24 DE AGOSTO DE 2001. O OUTORGANTE DECLARA E GARANTE A VALIDADE DA ASSINATURA ELETRÔNICA, ADMITINDO COMO VÁLIDA PARA TODOS OS FINS DE DIREITO”.

O PRESENTE DOCUMENTO É VÁLIDO A PARTIR DA DATA DE SUA EMISSÃO.

Certificado de Conclusão

Identificação de envelope: D89EC317-A6DB-4ED7-A2DE-25F3BAB2E7F5

Status: Concluído

Assunto: Complete com o Docusign: Bco e outros - Subs QL PROCON (Ouvidoria) 2025 08 20.docx

Envelope fonte:

Documentar páginas: 1

Assinaturas: 1

Remetente do envelope:

Certificar páginas: 4

Rubrica: 0

Patricia Ferrari

Assinatura guiada: Ativado

Av. das Nações Unidas, 14.171 - Torre A - 18º

Selo com Envelopeld (ID do envelope): Ativado

andar - Vila Gertrudes

Fuso horário: (UTC-08:00) Hora do Pacífico (EUA e Canadá)

São Paulo, São Paulo 04794-000

patricia.ferrari1@bv.com.br

Endereço IP: 158.95.44.67

Rastreamento de registros

Status: Original

Portador: Patricia Ferrari

Local: DocuSign

20/08/2025 10:51:13

patricia.ferrari1@bv.com.br

Eventos do signatário**Assinatura****Registro de hora e data**

Rafaela Presses de Carvalho Bertolacini

DocuSigned by:



rafaela.carvalho@bv.com.br

Enviado: 20/08/2025 10:53:40

5

Visualizado: 20/08/2025 11:07:10

Nível de segurança: E-mail, Autenticação da conta (Nenhuma)

Assinado: 20/08/2025 11:07:15

Adoção de assinatura: Estilo pré-selecionado

Usando endereço IP: 162.10.253.198

Termos de Assinatura e Registro Eletrônico:

Aceito: 14/09/2021 11:05:51

ID: efed8716-60d7-4edb-aaff-bcc996e490d3

Eventos do signatário presencial**Assinatura****Registro de hora e data****Eventos de entrega do editor****Status****Registro de hora e data****Evento de entrega do agente****Status****Registro de hora e data****Eventos de entrega intermediários****Status****Registro de hora e data****Eventos de entrega certificados****Status****Registro de hora e data****Eventos de cópia****Status****Registro de hora e data****Eventos com testemunhas****Assinatura****Registro de hora e data****Eventos do tabelião****Assinatura****Registro de hora e data****Eventos de resumo do envelope****Status****Carimbo de data/hora**

Envelope enviado

Com hash/criptografado

20/08/2025 10:53:40

Entrega certificada

Segurança verificada

20/08/2025 11:07:10

Assinatura concluída

Segurança verificada

20/08/2025 11:07:15

Concluído

Segurança verificada

20/08/2025 11:07:15

Eventos de pagamento**Status****Carimbo de data/hora****Termos de Assinatura e Registro Eletrônico**

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, BANCO VOTORANTIM S.A. (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact BANCO VOTORANTIM S.A.:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: patricia.ferrari1@bv.com.br

To advise BANCO VOTORANTIM S.A. of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at patricia.ferrari1@bv.com.br and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from BANCO VOTORANTIM S.A.

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to patricia.ferrari1@bv.com.br and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with BANCO VOTORANTIM S.A.

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to patricia.ferrari1@bv.com.br and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify BANCO VOTORANTIM S.A. as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by BANCO VOTORANTIM S.A. during the course of your relationship with BANCO VOTORANTIM S.A..